MINISTRY OF EXTERNAL AFFAIRS
GOVERNMENT OF INDIA

PERFORMANCE SMARTBOARD

Date: 14th August, 2019
AIMS AND OBJECTIVES

Design and development of a Monitoring/Performance Dashboard

- Dashboard to capture all major schemes, programmes and interventions of the Ministry

Dashboard to be viewed daily by Minister In charge along with senior officers

- Dashboard to capture performance using a set of defined Indicators

Dashboard to also serve as a one stop gateway of information to target audience of MEA
MEA’s APPROACH TO PERFORMANCE SMARTBOARD

Captures a total of 20 Indicators across 5 Clusters
A TOTAL OF 20 INDICATORS ACROSS 5 CLUSTERS
1. Facilitating Foreign Direct Investment

2. Bilateral Trade with Major Countries
   - Investment Proposals by Missions/Posts
   - Trade Queries handled by Missions/Posts
   - Trade Promotion Events by Missions/Posts
   - Incoming Trade Delegations handled by M/P
   - Outgoing Trade Delegations to India
1. Issuance of OCI Cards
2. Organizing Know India Programme
3. ICWF (Indian Community Welfare Fund)
4. SPDC (Scholarship Programme for Diaspora Children)
1. INTERNATIONAL SOLAR ALLIANCE

2. MOUs AND AGREEMENTS

3. SOCIAL MEDIA ENGAGEMENTS
GRANTS AND LOANS TO OTHER COUNTRIES

LINE OF CREDITS

ITEC/ICCR/IAFS SCHOLARSHIPS

OTHER TRAINING PROGRAMMES AND SCHOLARSHIPS
MEA’s SMARTBOARD MODEL BASED ON INTERSECTION OF INTERACTIVE INFOGRAPHICS AND DATA MODELS
IG 1 – MAHATMA GANDHI STATUES
TYPES OF DATA MODELS (DM)

- Histogram
- Bar Chart
- Combo Chart
- Area Chart
- Stepped Area Chart
- Line Chart
MEA’s PERFORMANCE SMARTBOARD
(www.meadashboard.gov.in)

BANNER HIGHLIGHTING ACHIEVEMENTS

HIGHLIGHTING 5 CLUSTERS WITH 20 INDICATORS

MEA – GLOBAL FOOTPRINT – MAP BASED VISUALIZATION

MEA – INDIAN FOOTPRINT – MAP BASED VISUALIZATION
India’s Vision for Sustainable Energy

International Solar Alliance (ISA)

2015
- Launched in December 2015 by Hon’ble Prime Minister Narendra Modi and French President François Hollande

2016
- Signed the ISA Framework Agreement in 2016 in Marrakesh, Morocco

2019
- Signed Framework Agreements till June 2019
- Ratified Framework Agreements till June 2019

54 Countries
Citizen Services
Delivering services to citizens is at the heart of what MEA does. Tasks like Passports issuance, VISA application, Grievance Redressal and assistance in Pilgrimage are often the most tangible interactions citizens have with MEA. Our continuous effort is to provide a responsive and efficient delivery of citizen services.

- 2,85,81,635 VISAS Granted
  - 2014-June 2019
- 6,31,83,269 Passports Issued
  - 2014-July 2019
- 18,357 Mortal Remains Brought Back
  - 2015-May 2019
- 9,90,104 Pilgrims Assisted
  - 2014-July 2019
- 30,40,998 e-Migrate Portal
  - 2014-July 2019
- 43,744 MADAD Grievances
  - 2015-June 2019
- 56,65,396 Documents Authenticated
  - 2014-July 2019
5 CLUSTERS WITH 20 INDICATORS – CITIZEN SERVICES > PASSPORTS
Afghanistan
List of Iconic Projects

Afghan-India Friendship Dam (Salma Dam)
Inauguration Date: June 2016

₹ 1775.69 Cr
Peace Keeping

6307 Deployed Globally

India Peace Keeping Forces in Cyprus

8 UN Peacekeeping force in Cyprus (UNFICYP)
THANKS
Post Feedback

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